

C G R F

B Y P L

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail cgrfbypl@hotmail.com

C A No. Applied for  
Complaint No. 247/2024

In the matter of:

Shamsher Singh

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmad Alvi (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H. S. Sohal, Member

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. Akshat Aggarwal & Ms. Chhavi Rani On behalf of BYPL

ORDER

Date of Hearing: 9<sup>th</sup> July, 2024

Date of Order: 22<sup>nd</sup> July, 2024

Order Pronounced By:- Mr. H. S.R. Khan, Member-Tech

1. The brief fact of the case giving rise to this grievance is that the complainant applied for new electricity connections at premises no. R-22, G/F, Gali No.-1, Ramesh Park, Laxmi Nagar, Delhi-110092, vide requests no.8006858030. The application of complainant was rejected by Opposite Party (OP) BYPL on the pretext of Meter Already Exists and applied address and existing meter address are different.

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*gsee*  
Secretary  
CGRF (BYPL)

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**Complainant No. 247/2024**

2. The respondent in reply briefly stated that the present complainant has been filed by complainant seeking new electricity connection for the Ground floor of the property bearing no. R-22, G/F, Gali No.-1, Ramesh Park, Laxmi Nagar, Delhi-110092 vide request no. 8006858030. At the time of site-inspection, the building structure was found consisting of Basement, Ground floor and three floors over it with a mumty on the top. The third floor is still under construction. It was found that on the ground floor two commercial units exist and that two meters are installed at the ground floor out of three total existing meters.

The details of said connections are mentioned below:

S.No.	Meter No.	D.O.I.	Floor	Category
1	70046024	19.10.2022	No Floor	DX
2	70045541	13.10.2022	G/F	DX
3	55309848	05.05.2023	F-22, G/F	NX

It is submitted that the electricity connection mentioned at serial no. 3 in the table herein above is already a commercial connection for a shop at ground floor. At ground floor there are only two units and already two connections exist for ground floor. As such complainant is required to seek category change in respect of second connection as detailed at serial no. 2 above.

3. Counsel for the complainant in its rejoinder refuted the contentions of the respondent as averred in their reply and reiterated his original complaint. He also submitted that two shops exist at ground floor and the connection bearing meter no. 70045541 is being used at first floor for domestic purpose. He also submitted that one connection is being used at basement thus only one commercial connection is being used at ground floor.

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Secretary  
CGRF (BYPL)

Complainant No. 247/2024

4. Arguments of both the parties are heard.
5. From the perusal of the documents placed on record it is transpired that the building structure where the complainant applied for new electricity connection consists of basement, ground floor and three floors over it, with mummy on top and only three electricity connections exist in the building. OP has not verified regarding the three connections are catering which portion of the property. The complainant in rejoinder has mentioned that one domestic connection is being used at first floor and other is being used at the basement. At present only one commercial connection is used at the ground floor and OP has not objection this connection of the complainant.  
Thus, it is clear that there is possibility of new electricity connection at the ground floor of the applied premises.
6. In view of the above, we are of considered opinion that the complainant should apply for address correction of the domestic connection installed at ground floor but is used at first floor; thereafter OP should release new commercial connection to the complainant.

ORDER

The complaint is allowed. OP is directed to release the new commercial connection as applied for by the complainant after completion of commercial formalities as per DERC Regulations 2017. And the domestic connection already energized on the ground floor and being used at first floor, its address correction is also done.

*[Signature]*

*[Signature]* 3 of 4

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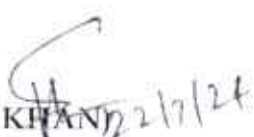
*[Signature]*  
Secretary  
CGRF (BYPL)

Complainant No. 247/2024

OP is further directed to file compliance report within 21 days from the date of this order.


The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.

  
(S.R. KHAN)  
MEMBER -TECH

  
(P.K. SINGH)  
CHAIRMAN

  
(P.K. AGRAWAL)  
MEMBER -LEGAL

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

(H.S. SOHAL)  
MEMBER

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CGRF (BYPL)